



AI-Flex MDR

Modernizing Your Cyber Defense



Business Resilience Through Expert-Led Response

The ProCern Difference: **AI Speed + Human Intelligence**

Most MDR providers focus on the “D” (Detection)—flooding your inbox with alerts. ProCern focuses on the Outcomes: a clean environment and a protected bottom line.

Human-in-the-Loop (HITL) Workflows

While AI identifies patterns and anomalies in milliseconds, our U.S.-based SOC analysts provide the “why” and “how”. We don’t just pass you an alert; we investigate, provide context, and take decisive action to contain threats.

Customizable Security Playbooks

Your business is unique. Our playbooks are not “off-the-shelf”. We work with you to define specific triggers, escalation paths, and automated responses that align with your operational tolerance.

Outcome-Oriented Reporting

We trade technical feature lists for business risk metrics. You’ll see reduced Mean Time to Detect (MTTD), faster containment, and clear ROI on your security investment.

In an era where cyber threats evolve at machine speed, a static defense is a liability. **ProCern AI-Flex MDR** (Managed Detection and Response) isn’t just a monitoring service—it’s a commitment to your business continuity. We combine the rapid detection capabilities of Artificial Intelligence with the indispensable judgment of human security experts to ensure that when a threat appears, it is neutralized before it becomes a headline.

Flexible Service Tiers

Whether you are building from scratch or looking to maximize your existing investments, we have a path forward.

ProCern AI-FLEX MDR

(SentinelOne Complete Included)

1

A turnkey, managed solution where we provide the underlying technology and the 24/7 expert oversight. Ideal for organizations seeking a “one-stop” security outcome for their endpoints.

ProCern AI-FLEX MDR - BYOL

(Bring Your Own License)

2

Don’t abandon the tools you’ve already invested in. We integrate our SOC directly with your existing security stack to provide elite management and response.

Shared Responsibility:
The Clarity Matrix

Transparency is our foundation. We clearly define who owns which part of the security lifecycle.

FOCUS	DETAILS	PROCERN ROLE	CLIENT ROLE
Setup	Onboarding & Tuning Technical deployment of agents and the baseline tuning of the environment to eliminate noise.	Lead Execution of deployment and initial tuning.	Consult Define escalation paths and internal contacts.
Maintenance	Continuous Hardening Ongoing health monitoring of the environment and adjusting the policies to match emerging threats.	Lead ProCern manages health and policy hardening*.	Review Oversight of policy changes affecting business flow.
Response	Threat Neutralization Rapid triage of alerts followed by human-led investigation and active containment of verified threats.	Lead Expert triage, investigation, and non-automated mitigation*.	Informed Receive validated alerts and mitigation summaries.
Recovery	Post-Incident Restoration Final steps to return a system to a known good state, including deep data preservation.	Support Provide root cause data and guidance.	Lead Forensic imaging and final restoration.

NOTE: In the BYOL model, deep investigation and active mitigation are included when utilizing SentinelOne or Defender; in the standard model, ProCern takes “Total Ownership” of these actions to ensure outcome.

The Business Case for Long-Term Commitment

Cybersecurity is a marathon, not a sprint. To support long-term partnerships, ProCern offers a **15% discount** for organizations making a three-year commitment. This allows our SOC to deeply learn about your environment over time, resulting in more refined detection and response.

Model Option	Monthly Base Rate	3-Year Monthly Rate (-15%)	Annual Per-Endpoint (3-Year)
AI-Flex MDR - BYOL (Any EDR with API)	\$3.50	\$3.00	\$36.00
AI-Flex MDR (S1 included)	\$10.00	\$8.50	\$102.00
AI-Flex MDR - Full Stack	Contact Sales	Custom	Custom

All rates are per endpoint. Premium options include full-lifecycle management and SentinelOne Complete licensing.

Let’s move forward.
Request your formal quote today!

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