



DaaS | Device as a Service for End-Users

ProCern's Device as a Service (DaaS) streamlines how organizations manage laptops, desktops, and other endpoints. This subscription-based model bundles hardware, software, security, and full lifecycle support—offering white-glove service that boosts user experience and simplifies IT asset management from setup to retirement.

ADDRESSING **KEY** INDUSTRY CHALLENGES with ProCern's DaaS

The modern IT landscape presents significant endpoint management challenges. ProCern's DaaS directly addresses these, ensuring seamless operations and strategic advantage.



Optimized Device Lifecycle & Configuration

ProCern sets up each device based on how and where it will be used (onsite, remote, or shared), which balances cost, speed, and future growth. This ensures employees have the right tools from day one to stay productive.



Streamlined Procurement & ITAM

We simplify tech buying and management. With flexible leasing and contract support, you can track all devices in real time—seeing where they are, how old they are, and when they need replacing.



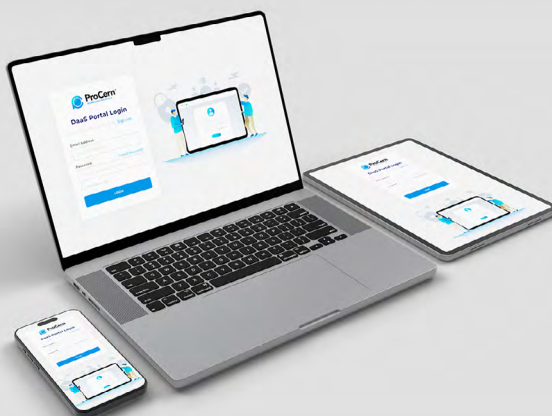
Enhanced Visibility & Offboarding

Through the ProCern DaaS Portal, users get real-time visibility into inventory, shipments, and lifecycle stages. We manage secure recovery, data wiping, and tailored offboarding to reduce risk and protect asset value.



Centralized Support & Compliance

One contact for all IT support. We manage licenses, ensure compliance, and secure your devices with 24/7 monitoring, automated patching, and a help desk that's always available.



Available Comprehensive Components & Services

ProCern's Device as a Service (DaaS) offering covers everything you need to manage your end-user devices. From common industry tools to specialized services, we provide a full IT Asset Management (ITAM) solution – all in one place.

Full Lifecycle ITAM & Provisioning

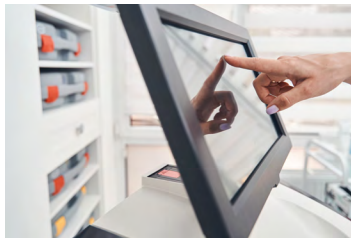
From purchase and licensing to setup and delivery, we manage every device step. When it's time to retire, we ensure secure data wiping and eco-friendly disposal—maximizing value at every stage.

Proactive Device Management & Security

ProCern keeps your devices secure and updated 24/7 with automated patching, continuous monitoring, and advanced tools like endpoint detection, antivirus, and firewalls—preventing issues before they start.

Comprehensive End-User Support

Our U.S.-based help desk is available 24/7/365 for fast support—from troubleshooting and repairs to warranty management—minimizing downtime and keeping your team running smoothly.



Bring Your Own Device (BYOD)

Safely bring employee-owned devices into your company's network. We help you securely manage and integrate these personal devices so they work smoothly with your business systems without putting your data or security at risk.

Virtual Desktop Infrastructure (VDI)

ProCern deploys and manages virtual desktops—secure digital workspaces accessible from any device—so your team can safely work with company apps and data from anywhere.

Advanced Data Backup

ProCern provides centralized backup solutions that protect critical user and business data across all systems—ensuring fast recovery and business continuity if something goes wrong.

Real-Time Visibility & ITAM

With us, you get real-time visibility into every stage of the device lifecycle—from order and shipment to use and return. Our portal helps track assets, prevent loss, manage timelines, and reduce risks from aging equipment—keeping IT operations compliant and efficient.

Is ProCern DaaS Right for You?

Ideal for growing businesses, hybrid teams, and organizations with lean IT resources, ProCern DaaS delivers predictable costs, stronger security, and regular tech refreshes.

It's a modern, flexible solution that simplifies ITAM and enhances the end-user experience.

PROCERN.COM

ProCern DaaS
A modern, flexible solution.

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